

little traveller



Phone: 403.242.4067

www.littletraveller.ca

Rental Agreement

- A credit card is required to secure this reservation. I understand that I must allow 24 hours prior to the delivery of items to cancel my order, otherwise 50% charges for the equipment rented will be incurred. If I do not show up, 100% of my rental will be charged to my credit card.
- I agree that any and all damages to the equipment will be reported to Little Traveller immediately. Little Traveller agrees to replace damaged equipment with the same or similar products for me as soon as practically possible. Little Traveller shall have no other liability, whether related to the use of the equipment or otherwise, other than to replace any damaged equipment. In addition all packing materials (bags, boxes, straps, batteries, etc.) will be maintained in good condition and not destroyed or supplemental charge may apply.
- I understand it is my responsibility (not that of HOST establishment) to ensure all rented items are returned to the front desk, host, or directly to Little Traveller. In the event the rented items are not returned and the rented items are lost or never located, the replacement value of the lost item/s will be charged to my credit card.
- I understand items returned which are damaged or that need excessive cleaning, will result in an additional fee charged to my credit card. Excessive cleaning may include, but not be limited to vomit, chewing gum, stickers, crayon, markers, or other difficult to remove substances.
- Little Traveller, a division of 1531432 ALBERTA LTD. , its owners and/or employees will not be responsible for accidents or injuries caused directly or indirectly from the use or misuse of our equipment. Renters will be shown how to use a car seat properly, if delivery arrangements allow.
- I understand and agree that by acceptance and use of the equipment I, on behalf of myself and all others that may use the equipment, acknowledge that the equipment will be used at my own risk and hereby release Cheryl Stankewich and Little Traveller from any and all liability for injury, damages, costs or any other liability whatsoever arising from the use of the equipment.

Signed: _____

Date: _____

Print Name: _____

FAQs

How do I get my baby gear?

Deliveries and pick ups are seven days a week at pre-arranged times. If possible, deliveries will be made to your accommodation before you arrive. Please tell your hotel or other host that you expect a delivery from Little Traveller rentals. For deliveries inside Calgary, you will be charged a \$25 delivery fee. If you would like to have it delivered to Banff, Canmore or Lake Louise, you will be charged accordingly. You can also pick up your rentals, if that is more convenient. Return of equipment can be arranged when ordering or at delivery.

Special information about car seats

Little Traveller cannot install your car seat due to liability reasons. You will be responsible for installing the car seat in your vehicle. The manufacturer's instructions will be included with your car seat rental and you will be shown how to use the car seat properly, if delivery arrangements allow. If you are involved in a motor vehicle accident, please contact Little Traveller immediately so that a replacement seat can be delivered.

What is your cancellation policy?

Please give us at least 24 hours prior to the pre-arranged delivery time to let us know that you are changing your plans. Under 24 hours notice will result in a charge of 50% of your rental fee. You will be charged 100% of your rental fees if you do not show up. If you have to cut your stay short, please let us know and you will receive a reasonable refund.

We are having a great time and want to stay longer!

Please call us as soon as possible to make arrangements, as the gear may be needed for another reservation.

How does the security deposit work?

A security deposit may be required in case an item is not returned or is found to be damaged or broken when returned. Kids are not always predictable so reasonable wear and tear is expected.

How do you clean your equipment?

We clean and sanitize and safety check all of the equipment upon return of the rental. If you are renting a play yard, please put all of the linens in the laundry bag after you are done with them so that we can clean them with baby laundry detergent.

What about batteries?

Little Traveller will provide one set of rechargeable batteries. If more batteries are required, you will be responsible for the purchase of batteries during your rental period. A fee of \$20 will be charged to your credit card if the rechargeable batteries are not returned with your order.

What if I have more questions?

Just give us a call and we will be more than happy to help out. If you have any questions on how to use or set up the equipment, don't hesitate to call. We would rather have the question than have damaged equipment.

Remember, we are moms too at Little Traveller. We have travelled around the world with our kids and know Calgary and the surrounding areas very well. We are confident that we can help you out with any equipment or questions that you may have in planning your adventure.